

Ad-hoc Service

for your Backup landscape

„out of the box“.



## Empalis Backup Service on demand

We are there when your resources run out.

### Backup on demand: fast, competent, reliant.

Unusual times require unusual measures. Perhaps you are currently faced with the challenge of expanding and converting your IT quickly and comprehensively. New laptops have to be procured, VPN access to be set up and remote workplaces to be created. This ties up valuable resources and time. So that you don't have to worry about the administration of your Backup landscape, we have developed a special service offer for you. Based on our many years of extensive experience in Backup and adapted to the current situation: immediately available and at a fair price.

### Our service packages available for you:

#### Service on demand

- Daily monitoring of the Backup servers
- Daily status mail with detected problems
- 10 service hours for troubleshooting
- Predatar Insights with selected monitoring & reporting features

**2.500 Euro / Month**

#### Operation on demand

- includes all services of the Service offering
- Operation of up to 3 IBM Spectrum Protect servers
- Fix all problems and
- Daily administration

**8.000 Euro / Month**

#### Predatar Insights - Features

- Cloud-based Analytics tool for monitoring & reporting
- All Backup servers at a glance
- Ad hoc reports and analyzes
- Unrestricted continued use for you beyond the term of the contract

**Free / unlimited time**

### Your contact at Empalis

#### Dominik Bosch

Account Manager

Phone: +49 162 288 792 4

E-Mail: dominik.bosch@empalis.com



**Contact us today  
and benefit tomorrow  
from our service.**