

Empalis Service Plus Gold for Microsoft 365

**Gone is gone?
That does not have to be.**



Highest availability, total control and absolute protection of your Microsoft 365 data

You urgently need a backup solution for your Microsoft 365 data to meet security regulations and compliance requirements? Your data should be fast and easy to recover - and only the data you need? Our industry-leading services combine storage (cloud or on-premise), software and managed services at a competitive price!

The challenge

Microsoft provides a wide range of enterprise-class services with Microsoft 365 - but a full backup of your Microsoft 365 data is not one of them.

With Microsoft 365, your business can access anywhere, anytime, without having to set up and operate your own email, file and content management infrastructure.

However, the fact that Microsoft provides the infrastructure does not mean that you do not need to back up your mission-critical Microsoft 365 data. At Microsoft 365, the data is yours.

You have the control and are responsible for the protection, because legal security regulations and compliance rules do not stop at your Office data. For example, what happens if you urgently need to recover a specific email? Or a whole file folder or even a business account?

We have a suitable answer for you.

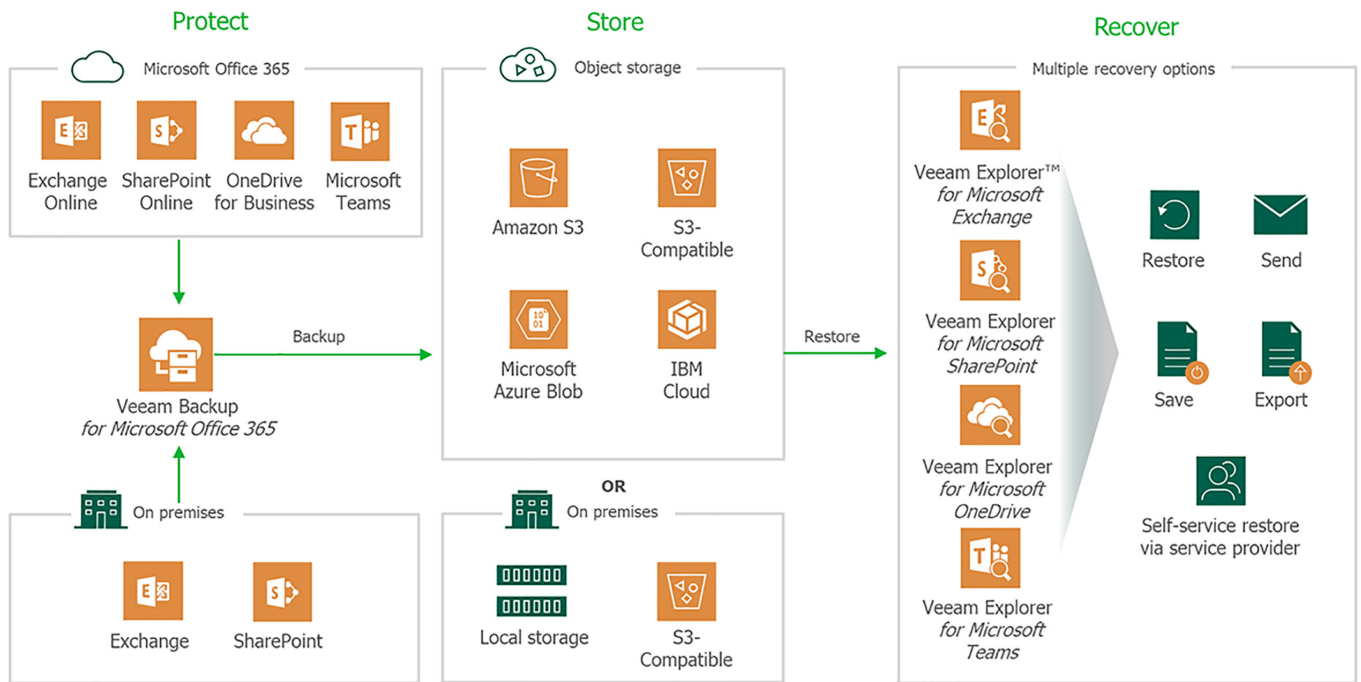
Our offer

With our exclusive backup and managed service offering for Microsoft 365, you'll never lose access to or control over your Microsoft 365 data on Exchange Online, SharePoint Online, Teams and OneDrive for Business.

Our offer includes a complete allround-service for securing and protecting your Microsoft 365 environment: We provide you with a leading software solution for backup, take care of backup and restore and take responsibility for your data. Our specialists identify issues, errors and performance problems and handle these at no additional cost.

You do not have to worry about anything and you can be sure that your data is in the best hands. We are there when you need us, open a ticket at any time and get timely assistance!

An Overview of the Solution



Your benefit

- Backup and protect all your Microsoft 365 data from accidental deletion, security threats and retention policy gaps - in the cloud and / or on premise
- Quick recovery of individual Microsoft 365 objects and files
- Regulatory compliance and compliance requirements
- Managed service for the entire solution
- Ticket opening possible via portal or hotline
- Fast reaction time of only 2 hours for priority 1 cases
- Monitoring & reporting (monthly reports on incidents etc.)
- Restore support: for every 10 users 1 hour / year included
- 1 infrastructure update per year included
- User based billing

Do you have any questions oder would like to know more? We are happy to hear from you!



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