

Empalis Service Plus Gold for Office 365

Gone is gone? That does not have to be.

Highest availability, total control and absolute protection of your Office 365 data. You urgently need a backup solution for your Office 365 data with which you can meet security regulations and compliance requirements? Your data should be fast and easy to recover - and only the data you need? Our industry-leading services combine storage (cloud or on-premise), software and managed services at a premium price!

The challenge

Microsoft provides a wide range of enterprise-class services with Office 365 - but a full backup of your Office 365 data is not one of them.

With Microsoft Office 365, your business can access anywhere, anytime, without having to set up and operate your own email, file and content management infrastructure.

However, the fact that Microsoft provides the infrastructure does not mean that you do not need to back up your mission-critical Office 365 data.

At Office 365, the data is yours.

You have the control and are responsible for the protection, because legal security regulations and compliance rules do not stop at your Office data. For example, what happens if you urgently need to recover a specific email? Or a whole file folder or even a business account?

We have a suitable answer for you.

Our offer

With our exclusive backup and managed service offering for Microsoft Office 365, you'll never lose access to or control over your Office 365 data on Exchange Online, SharePoint Online, and OneDrive for Business.

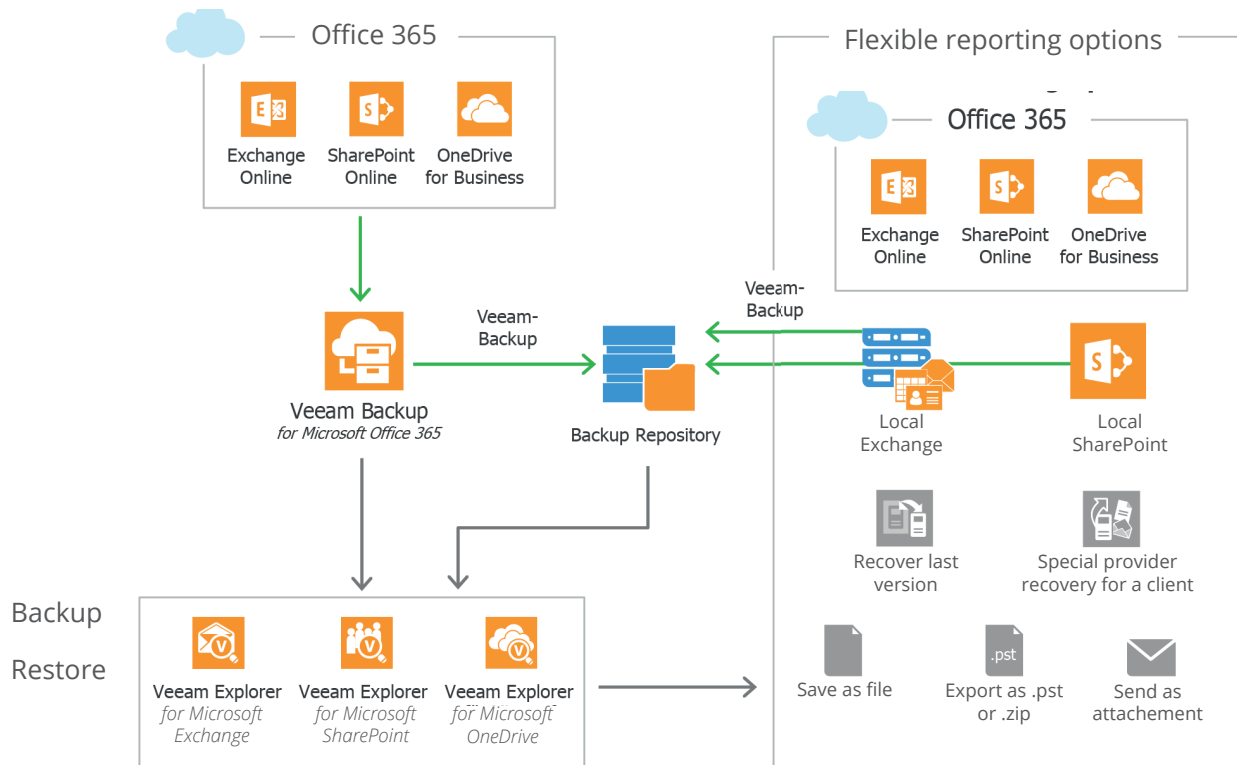
Our offer includes a complete all-round service for securing and protecting your Office 365 environment: We provide you with a leading software backup solution, take care of backup and restore - and with that assume responsibility for your data. Our specialists take care of all occurring problems, recognize performance weaknesses and storage bottlenecks and fix them independently.

You do not have to worry about anything and you can be sure that your data is in the best hands.

And should an unexpected problem occur, you can get support quickly and easily via our ticket portal.

In addition, if you wish, you can also receive the required Microsoft Office licenses from us.

An overview of the solution



Your benefit

- Backup and protect all your Office 365 data from accidental deletion, security threats and retention policy gaps - in the cloud and / or on premise
- Quick recovery of individual Office 365 objects and files
- Regulatory compliance and compliance requirements
- **Managed service for the entire backup**
- **Extensive service times:** Monday to Friday, from 8:00 to 18:00
- Ticket opening possible via portal or hotline
- Fast reaction time of only 2 hours for priority 1 cases
- **Monitoring and reporting** (monthly reports on incidents etc.)
- Restore support: for every 10 users 1 hour / year included
- 1 infrastructure update per year included
- **User based billing**
- **First class price:** Storage + Software + Managed Service for only 29 Euro per month and user OR for only 50 Euro incl Microsoft Office 365 E3 license *

* Price based on a volume of 200 GB per office 365 users. Minimum purchase: 100 users per month. Value exceedings from this value with individual users are offset against minor consumption by other users. If, after deduction of this, an additional consumption nevertheless occurs, it will be billed

Would you like to know more about our offer?

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